

The safety and security of our attendees, exhibitors, sponsors, partners, and staff is our top priority at the 2026 SATShow Week event. While much of our security infrastructure is working behind the scenes in conjunction with the Walter E. Washington Convention Center, we are continuously reviewing and enhancing our procedures to ensure the safest experience possible for everyone.

Security measures and operational plans are in place at our events, including:

- Crowd management staff, signage and barriers, as necessary
- Badge verification
- Uniformed and undercover security guards

To help us all stay safe and secure during the event, here are five key things you can do:

1. Stay Aware of Your Surroundings

Always remain alert, especially in crowded areas. Trust your instincts—if something doesn't feel right, take note of it. If you see something, say something. Please report any suspicious activity immediately to event management or onsite security personnel.

2. Remove Your Badge When Exiting the Event

While badges are required within the event space, please remove your badge when leaving the event space. On the final day of the event, we suggest taking off your badge and disposing of it prior to exiting the facility.

3. Protect Your Belongings

Keep your valuables close to you at all times. For added security, consider storing important items in your hotel room or locked storage when possible.

4. Limit Cash and Use Secure Payment Methods

We recommend carrying only what you need in cash. For your safety, use credit cards or ATMs, when possible, to minimize the risk of theft. Keep your ID on you at all times.

5. Enjoy Responsibly

Be mindful of alcohol consumption, especially in unfamiliar environments. Stay aware of your limits and look out for each other. When socializing at night, find a buddy. Avoid traveling alone.

Frequently Asked Questions

Q. How will I know what to do in the event of an evacuation or fire alarm?

A. Our emergency plans are in place to keep everyone safe. If the fire alarm is triggered or an evacuation is required, you will hear clear announcements similar to the following "Ladies and Gentlemen, may I have your attention please. A situation has occurred requiring us to request that you exit the facility. Please remain calm and walk to the nearest exit. Security personnel are standing by to assist you. Thank you" From here, event staff will guide you to the nearest safe exit.

Please follow the evacuation safety steps below:

- Immediately evacuate the meeting area follow announcements/staff instructions.
- 2. Be calm, courteous, and quiet.
- 3. Only use the stairs and exit doors. Do not use elevators or escalators.

Q. What should I do if I need medical assistance during the event?

A. If you need medical help, please approach the nearest SATShow Week staff member who will direct you to the medical team and help you get assistance quickly, or call 3333 from a telephone in the convention center or call (202) 249-3333 from a personal phone to reach the Walter E. Washington Convention Center Command Center. EMT-staffed medical stations are located at a dedicated EMT station.

Q. What happens if there is an emergency?

A. In the event of an emergency, our team is trained and ready to respond quickly. You will be notified via announcements or mobile app notifications with clear instructions.

Q. Where can I report a lost item or find lost property?

A. If you've lost an item, please visit the SATShow Week registration area located in West Salon. AT the completion of the event, any unclaimed items will be submitted to the Convention Center's Public Safety Division, where inventory is held for 90 days.

Q. What should I do if I see suspicious activity?

A. If you notice anything unusual or suspicious, please report it immediately. You can alert event staff or onsite security by dialing 3333 from a telephone in the convention center or calling (202) 249-3333 from a personal phone to reach the Walter E. Washington Convention Center Command Center. We encourage everyone to stay vigilant and trust their instincts. Remember: If you see something, say something.